



Florida Department of Agriculture and Consumer Services
Division of Consumer Services

FLORIDA DO NOT CALL COMPLAINT FORM

ADAM H. PUTNAM COMMISSIONER

s. 501.059, Florida Statutes

Please Remit Complaint Form to:

Florida Department of Agriculture and Consumer Services Do Not Call Program 2005 Apalachee Parkway Terry Lee Rhodes Building Tallahassee, FL 32301

www.800helpfla.com

1-800-HELP-FLA (435-7352) FL Only 850-488-2221 Calling Outside Florida

Statement: I answered the telephone and received a telephonic sales call (unsolicited or prerecorded). I want the Department to take appropriate action. I acknowledge that all information I provide with my complaint is a matter of public record and is not considered confidential. Moreover, I understand that not all sales calls are a violation, for instance, when: 1. a prior or existing business relationship exists; 2. in response to an express request of the person called; 3. from a newspaper publisher; 4. in connection with an existing debt or contract; 5. a real estate agent responds to my advertisement. Further, I understand that calls from political parties, research/survey companies, collection agencies and organizations requesting a donation generally do not sell products or services and therefore are not making a sales call in violation. I understand that the ability of the Department to successfully pursue action depends, in part, on the accuracy and timeliness of the information that is provided.

YOUR INFORMATION (CONSUMER)

Mr. Mrs. Ms.

Full Legal Name:

Name input field

Address:

Address input field

City:

City input field

State:

State input field

Zip Code:

Zip Code input field

Residential Telephone Number the Business Called:

Phone number input field

SALES CALL INFORMATION (BUSINESS)

Date of Call: Please note: One date of call per complaint form

Date input field

Time of Call:

Time input field

AM

PM

Name of Business (Solicitor):

Business name input field

Business Telephone Number:

Business phone number input field

Product or Service(s) Offered:

Product/service input field

Address (if provided):

Address input field

City:

City input field

State:

State input field

Zip Code:

Zip Code input field

Caller Name (if provided):

Caller name input field

- Yes No The (sales) call was a prerecorded sales call.
Yes No The (sales) call was made to my telephone number on the Florida Do Not Call List.
Yes No I have Caller ID and the business telephone number identified above is from my Caller ID.
Yes No The business telephone number identified above was provided to me verbally by the caller or was included in the prerecorded sales call.
Yes No The caller immediately identified him/herself and the business they represent.
Yes No I would be willing to testify in court or a hearing, if necessary.

Comments (optional): Please briefly describe any relevant information about the (sales) call.

Horizontal lines for comments

Signature:

Date:

Yes, I would like to receive the Florida Consumer E-Newsletter at the following email address:
The newsletter provides monthly consumer tips and information and is only distributed by email.